



## Guidelines & Precautionary Measures amidst Covid-19 Outbreak

Sunday, March 29, 2020

At Nisa Well Woman Clinic, we make sure by rigorous audit process that we are following the “Infection Control Policy” and “Patient Safety & Quality Improvement Plan” to mitigate the risk to our employees, patients & visitors, and to improve the quality of healthcare service we provide.

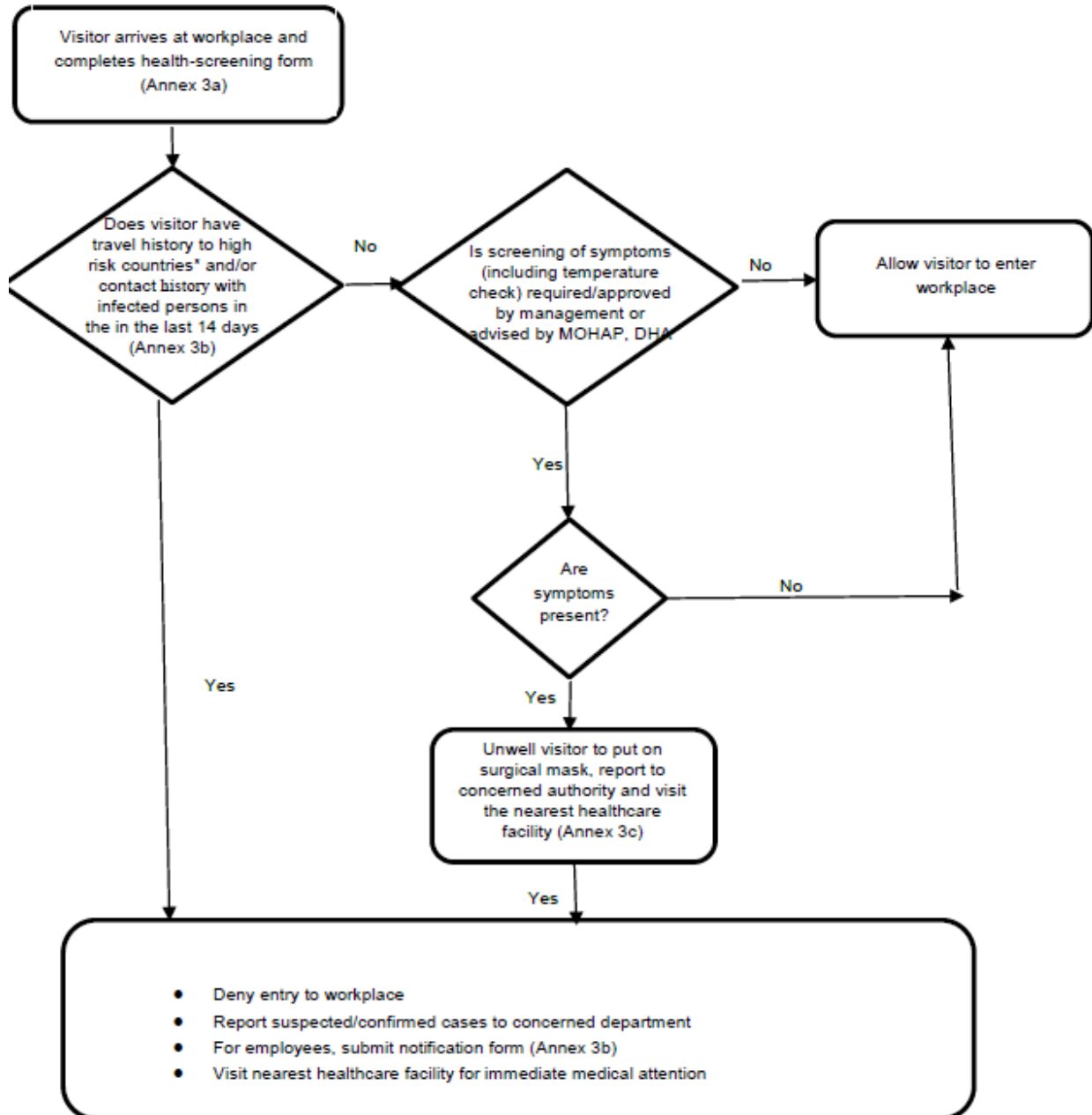
Being In line with national effort in combating Covid-19, following additional guidelines and precautionary measures have been introduced at Nisa Well Woman Clinic FZ-LLC as per the email advisory from the DHCA & DHCC dated March 27, 2020.

- Reducing the number of patients in waiting areas by scheduling appointments, i.e. a period of no less than 20 minutes between appointments, and minimum distance of two meters between patients in waiting areas.
- Staff is strictly advised to wear masks at all times while on the premises and during their travel “to and from” the clinic.
- Regular cleaning and disinfection especially for frequently-touched surfaces in the workplace, such as workstations, countertops, and doorknobs.
- Suspension of physical staff meetings until further notice. Encouraging staff communications through phone and email.
- Antiviral spray within the facility after every two weeks as advised by the UAE health authorities.
- Encouraging staff for frequent hand washing and following proper PPE guidelines.
- Implementation of **DHCC Screening procedures of visitors and employees.**
- Staff is aware of reporting any suspected or confirmed case (based on case definition) immediately to DHA Preventive Medicine on the numbers.

Hotline 24/7	Emails
<ul style="list-style-type: none"><li>• Epidemiology on Call: 0562253800</li><li>• Doctor on Call: 056 2256769</li></ul>	<ul style="list-style-type: none"><li>• <a href="mailto:ashabdallah@dha.gov.ae">ashabdallah@dha.gov.ae</a></li><li>• <a href="mailto:aaaamir@dha.gov.ae">aaaamir@dha.gov.ae</a></li><li>• <a href="mailto:saabbas@dha.gov.ae">saabbas@dha.gov.ae</a></li><li>• <a href="mailto:aeahmed@dha.gov.ae">aeahmed@dha.gov.ae</a></li></ul>

*Note: This document will be part of the “Infection Control Policy” and “Quality Improvement & Patient Safety Plan” with immediate effect. This document may be updated as per the latest guidelines and advisories from the DHCA & DHCC.*

**DHCC Screening procedures of visitors and employees**



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